Community Resources

Polk County Emergency Rental & Utility Help -

In an effort to keep Polk County families in their homes and avoid eviction during financial hardships that may have been brought on by lasting impacts of the pandemic, the following programs are currently being offered to Polk County Residents who meet program requirements:

Florida Rural Legal Services





LOW INCOME WATER ASSISTANCE PROGRAM (LIHWAP)

The LIHWAP provides financial assistance to low-income Floridians to help manage their residential water utility costs. This program offers qualified households a one-time payment (up to \$1,000 per applicant) to help pay outstanding bills for residential water or wastewater services.

Eligibility Criteria for Receiving Service

7/1/2022 - 7/15/2022: Past due and/or in arrears.

7/15/2022 - 7/31/2022: Vulnerable populations, seniors 65 and over, households with children 5 and under, and those with a disability.

8/1/2022: Open to all populations.

NOTE: At this time we are only taking paper applications, until further notice. Therefore, an appointment is required, at all locations.

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