

Utility Payment Assistance Programs

Polk County Emergency Rental & Utility Help -

In an effort to keep Polk County families in their homes and avoid eviction during financial hardships that may have been brought on by lasting impacts of the pandemic, the following programs are currently being offered to Polk County Residents who meet program requirements:

Florida Rural Legal Services

The Agricultural and Labor Program, Inc.

EMERGENCY RENTAL & UTILITY ASSISTANCE

For qualified low-income residents **in Polk County, FL.**



Now available!

Florida Rural Legal Services, in partnership with Polk County, is assisting Polk County residents with payments of up to 12 months of delinquent rent and utilities payments, totalling no more than \$12,000. In addition, qualified residents can get up to 3 months of future rents.

"Has your household lost income because someone in your household had been impacted by COVID?"

GET CAUGHT UP ON RENT OR UTILITIES!

(863) 904-4800  

CALL Monday- Friday 8:30am-5:00pm

INQUIRE ONLINE at www.frls.org/covidpolk

Eligibility Requirements:

- ✓ Current resident of Polk County
- ✓ Have a loss or reduction of income, loss of employment or health related issues due to COVID-19
- ✓ Currently delinquent on rent or utilities payment

Household Income Requirements:

Household Size	Monthly Gross Income	Annual Gross Income
1	\$1,190	\$14,280
2	\$1,680	\$20,160
3	\$4,050	\$48,600
4	\$4,580	\$54,960
5	\$4,880	\$58,560
6	\$5,220	\$62,640
7	\$5,580	\$66,960
8	\$5,940	\$71,280

✓ Current gross household income is below 80% of area median income based on household size

Documents Needed:

Florida Driver's License for applicant and co-applicant;
Documented income hardship qualify for unemployment benefits or significant reduction in income or increase in expenses due to COVID-19; Delinquent statement for rent and utilities;
Current lease or rental statement in applicant's/co-applicant's name;
Most recent paystub, unemployment letter, or 2021 Tax Returns; W-9 form from your landlord or property manager.

LOW INCOME WATER ASSISTANCE PROGRAM (LIHWAP)

The LIHWAP provides financial assistance to low-income Floridians to help manage their residential water utility costs. This program offers qualified households a one-time payment (up to \$1,000 per applicant) to help pay outstanding bills for residential water or wastewater services.

Eligibility Criteria for Receiving Service

7/1/2022 - 7/15/2022: Past due and/or in arrears.

7/15/2022 - 7/31/2022: Vulnerable populations, seniors 65 and over, households with children 5 and under, and those with a disability.

8/1/2022: Open to all populations.

NOTE: At this time we are only taking paper applications, until further notice. Therefore, an appointment is required, at all locations.



Arlene Dobison, CEO, CCAP, NCRI | William Holt, ALPI Board Chairperson

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