



City of Eagle Lake

◆ 75 N. 7th Street ◆ PO Box 129 ◆ Eagle Lake, Florida 33839 ◆ (863) 293-4141 ◆ Fax (863) 294-3590

Utilities Application

TODAY'S DATE (Fecha de hoy): _____ CONNECTION DATE (Fecha de conectar): _____

NAME (Nombre): _____

SERVICE ADDRESS (Direccion): _____

MAILING ADDRESS (Buzon): _____

PHONE (Telefono): _____

EMAIL ADDRESS (Dirección de Correo Electrónico): _____

_____ **PLEASE INITIAL IF YOU WOULD PREFER TO RECEIVE YOUR BILL ELECTRONICALLY**

PERSONAL INFORMATION (Informacion Personal):

SOCIAL SECURITY # (Seguro Social): _____ DATE OF BIRTH (Fecha De Nacimiento): ____/____/____

DRIVER'S LICENSE # (licencia): _____

STATE (Estado): _____ EXPIR.DATE (Fecha de espiracion): ____/____/____

APPLICANT SIGNATURE (Firma): _____

CO-APPLICANT INFORMATION :(Información del Co-Aplicante)

PRINT FULL NAME (Nombre): _____

DRIVER'S LICENSE # (licencia): _____

CO-APPLICANT SIGNATURE (Firma del solicitante de): _____

(OFFICE USE ONLY)

UTILITY SERVICE: (Servicios de Utilidades)

- | | | |
|--|---|---|
| <input type="checkbox"/> Residential Water | <input type="checkbox"/> Residential Irrigation | <input type="checkbox"/> Commercial Water |
| <input type="checkbox"/> Residential Water Outside | <input type="checkbox"/> Commercial Irrigation | <input type="checkbox"/> Commercial Sewer |
| <input type="checkbox"/> Residential Sewer | | <input type="checkbox"/> Commercial Garbage |
| <input type="checkbox"/> Residential Sewer Outside | | <input type="checkbox"/> Commercial Dumpster _____ (size/freq.) |
| <input type="checkbox"/> Residential Flat Rate Sewer | | <input type="checkbox"/> Hydrant Meter |
| <input type="checkbox"/> Residential Garbage | | |

ACCOUNT #: _____ DEPOSIT AMOUNT: _____ CSR: _____

TOTES ORDERED: _____



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Read and Initial:

PAYMENT OF UTILITY BILLS:

- _____ Utility bills are mailed the last business day of each month. I understand that if I choose electronic billing, I will not receive a paper bill.
- _____ If you do not receive your utility bill for any reason, it is still your responsibility to make sure that your bill is paid on time. Please call (863) 293-4141 or stop by City Hall to find out the amount of your bill.
- _____ Utility bills not paid on or before the 15th of the month by 5:00 p.m. will be subject to a late charge of \$10.00. Any utility bill not paid on or before the 25th of the month by 5:00 p.m. will be subject to an additional charge of \$50.00 for nonpayment, and water service will be disconnected without notice beginning the 26th of the month (unless the 26th falls on a weekend, or a holiday - disconnection would then take place on the next business day).
- _____ Payments left in the drop box or paid online after 5:00 p.m. will be on posted on the next business day. No cash payments are to be placed in the drop box, check or money order ONLY.
- _____ Any tampering or removal of a lock (or zip tie) placed on the water meter, by The City of Eagle Lake, will result in a meter tampering fee of \$50.00 per incident, and will be turned over to Polk County Sheriff's Office. Regardless of whether the water has been disconnected or not, customers shall pay all accumulated late charges before service is restored.
- _____ No person shall either turn off or turn on water service at a curb stop, corporation stop, or valve, or disconnect or remove any water meter, or otherwise molest any part of the city water production and distribution system. Any unauthorized use shall be subject to a penalty (of \$500.00); in addition shall be liable for the payment of all costs and expenses The City may incur restoring the facility damaged by the violation, or restoring service to any meter previously removed.
- _____ A one-time administration fee of \$20.00 for new account set-up which shall be included on the customer's first monthly billing statement. If a customer establishes a separate irrigation meter account and/or hydrant meter account then the one-time administration fee shall also be charged on each of those accounts and included on the customer's first monthly billing statement for such accounts.
- _____ A fee of \$75.00 to have serviced turned on or turned off after 3:00 P.M. on any city business day. In the absence of payment of said fee, service connections and/or reconnections shall be made the following business day if the payment required therefor is received after 3:00 P.M.
- _____ Utility Applications are only valid for two (2) weeks if deposit is not paid when submitting application. If the utility deposit is not paid within two (2) weeks of submitting the initial request for service, then applicant will need to submit a new application.

NON-SUFFICIENT FUND PAYMENTS

All customers who have two (2) returned payments will be on a CASH/MONEY ORDER ONLY BASIS. No additional checks or electronic payments will be accepted as forms of payment. This policy will also apply to accounts that are set up as automatic withdrawals. An additional NSF fee will be applied to all returned payments.

After a customer has been delinquent three times in a calendar year, a customer's check for payment is returned for insufficient funds three times in a calendar year, or the combination of delinquencies and checks returned for insufficient funds equals three or more, the customer's deposit will be adjusted to the amount listed in section 16-141 for "potential bad debt customers" the then current utility deposit schedule.

I have read and understood the policies listed above:

Applicant Signature

Date

Applications can be emailed to utilityclerk@eaglelakefl.gov.